

- Why is the burr-walnut version more expensive?
A special technique and a more expensive production process is used to achieve this attractive finish. The casing is vacuum formed not injection moulded for the burr-walnut version.

- How many tunes can be uploaded?
The internal memory is set at a minimum of 4GB or 'far more than you probably need'. Obviously the length of individual songs, and the file format has an influence on the capacity but typically this can be 1500 - 2000 songs (over three days worth of continual play, which then loops back to the beginning). To some extent this is an academic question since most people with dementia are more than happy with a much smaller song list of, say, 25 familiar tunes.

- Can I use headphones?
There is a headphone socket provided in the rear of the unit. Plugging in headphones immediately cuts out the main speaker. The socket is the light green one, the same as on your computer.

- What are the two other sockets on the back panel?
These sockets override the 'ON/OFF' and 'NEXT TRACK' controls for use with third-party switches.

- Does it upload from Apple devices?
'Yes', Simple Music Players have an Apple compatible USB interface. It can handle the .m4a file format directly from iTunes (Please note that it is not an Apple device so it cannot play 'Apple protected' .m4p downloads).

Many free file converters can be downloaded from the internet which convert your music into MP3 format. Don't be too concerned about which version of MP3 file you have, the Simple Music Player handles them all. However, for best results convert you files into mono and choose a higher bit rate (greater than 128kbs).

- When I use remote switches it stops when I press the switch but starts when I release is again?
You have the main lid open. To use external or remote switches you need the lid to be in the down position.